

Dear Applicant:

Selkirks-Pend Oreille Transit (SPOT), in accordance with the Americans with Disabilities Act of 1990 (ADA), provides para Bus service or "origin-to-destination" service to clients with an ADA eligible, functional limitation, that prevents them from utilizing public transportation. The purpose of this application form is to determine if, or under what circumstances, the applicant can use SPOT's fixed route buses.

Eligibility is determined by three factors:

 Individual's ability to get to/from the bus stop in different weather conditions. (Example because of, ice and snow winter time.)
 Individual's ability to board/exit the bus all fixed route buses are lift equipped.

3. Individual's cognitive ability to navigate the regular bus system

Operational issues are **<u>not used</u>** to determine eligibility, including: SPOT's fixed route buses.

- ≻ Age
- > Distance to bus stop
- Lack of bus service to an area
- > Vulnerability
- Lack of transportation

In addition, <u>SPOTS regular bus service is accessible for all disabilities;</u> therefore, having a disability does not by itself qualify you for Para Bus service eligibility. Eligibility is not a medical decision; the decision is based only on your functional ability to use the regular bus, and shall be reevaluated on an annual basis.

After you submit your application, you may be asked to provide additional information or to come into the office for an in-person assessment. Your application will not be considered complete until all requested information is provided to Selkirks-Pend Oreille Transit service. Once your application is complete, we will process it within 21 days.

The Americans with Disabilities Act (ADA) of 1990 prohibits discrimination against people with disabilities. Upon request, alternative formats of the information will be produced for people with disabilities, if required. Please call (208) 263-3774.

# Part 1: Please Fill Out All Information to the Best of Your Ability

☐ the enclosed application form has 9 pages for the applicant to fill out. Please be sure that **ALL applicable sections have been completed.** You may have someone fill it out for you if needed.

□ Read PART 2 completely. Sign your name on page 10. A signature is required before an application can be processed. Legal guardians must sign the application, if applicable. Send your completed application to your healthcare professional and keep a copy for your records.

 Have PART 3, –Licensed Medical or Mental Health Professional Verification - completed and signed by a licensed medical or mental health professional. (See list of approved professionals at the top of page 13.)
 Return the completed application to the address on the form. (See the bottom of page 16.)

# <u>Your application will not be considered complete</u> until all requested information is provided to Selkirk-Pend Oreille Transit service for evaluation.

**GENERAL INFORMATION** 

Last Name: \_\_\_\_\_

First Name: MI: \_\_\_\_\_

Address: Apt#:	
City: State: Zip:	
Daytime Phone:	
Evening Phone:	
Birth Date:	
Are you: Male □ Female □ Are you a veteran? □ Yes □ No	
Do you need future written information pro format? □Yes □No Emergency Contact Person:	ovided to you in an accessible
Name: Day Phone: Eve. Phone:	Relationship:
Section A. General Information about Y 1A. what type, or types, of disabilities prev	

buses?

Please check any that may apply:

□ Physical disability□ Visual impairment/Blindness

□ Developmental disability □ Brain injury

□ Mental illness □ other

**2A**. please describe under which types of conditions your disability, or disabilities, prevent you from riding our lift equipped SPOT buses.

# Section B. Information for applications due to vision related disabilities/deficits. (If you have no vision deficit, you may skip this section)

**1B**. Cause of vision loss/ Diagnosis:

**2B**. Are you totally blind? Yes No If yes, skip to question #7.

**3B**. my vision is worst during these conditions. Check all that apply:

Bright sunlight
Dimly lit or shaded places
Nighttime
I see the same in different lighting conditions

4B. my eye condition is considered to be:

StableDegenerativeOther (please explain)

**5B**. I am unable to use my vision to consistently identify the following signs and environmental features as they relate to traveling to the bus stop and using the SPOT bus service.

Please check any that may apply:

The color of traffic lights
Pedestrian Walk/ Don't Walk signals
Crosswalk markings
Curbs or curb ramps
Level changes along the walking path
Bus/Bus service stop signs that indicate the location of the stop

**6B**. is there anything else you wish to tell us about your vision in regard to mobility within the community?

**7B**. most often, I use the following mobility aids when I walk outside: Please check any that may apply:

□Sighted (person) guide □Guide dog □White cane Optical devices (telescope, light, special glasses, etc.) □None of the above □Other, please list:

8B. when I'm not sure of which way to go or when to cross a street, I am able to request and understand instructions or utilize assistance.

□ Yes □ No □ Sometimes

**9B**. my hearing is normal: Yes No

If No, please describe your functional hearing problems.

# C. Information for applications due to physical related disabilities/ deficits.

**1C**. which of the following mobility aids or equipment do you use when you travel outside your home? Check all that apply and indicate the percentage of time you use the aid (example: no aids - 10%, support cane - 90%).

Image: No aids \_\_\_%Image: Walker \_\_\_%Image: Motorized Wheelchair \_\_\_%Image: Motorized Scooter \_\_\_%Image: Manual Wheelchair \_\_\_%Image: Motorized Scooter \_\_\_%

If you checked more than one box, explain when/how you use the aids:

2C. Do you use a motorized wheelchair or scooter? Yes 🗆 No 🗇

**3C**. If yes, what make and model?

**4C**. if you use a motorized chair, identify the impediments keeping you from using the SPOT buses?

5C. if you use a manual wheel chair, can you self-propel? How far?

**6C**. please tell us under what conditions you believe you are limited from utilizing the SPOT buses?

**7C**. Do you travel with portable oxygen? Yes □ No □

8C. Do you travel with a personal care assistant (PCA)? Yes □ No □

**9C**. how do you get to your destinations now? (Check all that apply)

□By bus □Walk or Use scooter	□Social Service Agency
□Drive myself □Taxi	□Someone drives me □Other:

**10C**. If the weather is good and there are no environmental barriers, how far can you travel outdoors using your mobility device, if applicable?

## D. Weather and Environment

**1D**. Are there ways you are limited from using the bus system?

Please check any that apply:

- □ I cannot get places if there are no curb-cuts
- □ I cannot cross busy streets and intersections
- □ I cannot travel outside when it is too hot or too cold due to my disability

□ I cannot find my way at night because of a vision disability

I get confused and cannot find my way
 I probably could with travel training
 Other: \_\_\_\_\_\_

Please use this space to tell us anything else you would like us to know about your travel challenges and your ability to utilize the regular bus system.\_\_\_\_\_

# E. Information about Your Current Use of SPOT Bus Services

1E. Do you currently use SPOT Bus service by yourself?

□ Yes □ No

<b>2E</b> . If yes, how often?	(Check the choice that best applies to you)
Daily	□Several times per week
Once per month	□Rarely

3E. when was the last time you independently used SPOT Bus services?

**4E**. If you need the assistance of another person to travel while using the bus, what assistance does this person provide?

**5E**. if you indicated that you do not use SPOT Bus service. Why not? Please check any that may apply:

□ the closest stop is too far from my house

- □ I do not know how to ride SPOT Bus service
- □ I cannot travel by myself between the bus stop and my destination
- □ I'm afraid to use SPOT Bus service
- □ I do not want to use SPOT Bus service
- Other (explain)

**6E**. Please list destinations, for which you use, or need Para Bus service, and the reasons why you are unable to use the SPOT bus for those trips.

a. Destination and address:

How often do you go?

How do you get there currently?

Reason unable to use SPOT bus service:

b. Destination and address: \_\_\_\_\_

How often do you go?

How do you get there currently?

Reason unable to use SPOT bus service:

c. Destination and address:

How often do you go?

Reason unable to use SPOT bus service:

**7E**. Please read the following statements and check any, or all, of those that best describe what you believe about your ability to use SPOT Bus by yourself.

□ I use SPOT buses for some trips, but sometimes there are barriers that prevent me from using these services

- □ I use SPOT buses on routes to familiar destinations
- □ I use SPOT buses to go to new places
- □ I believe I could use SPOT buses if someone taught me
- □ I am not able to use SPOT buses by myself

The severity of my disability changes from day to day, I ride SPOT buses when I am feeling well

□ Some weather conditions prevent me from getting to and from the bus stop

I can get to and from the bus stop if the distance is not too great
 The bus does not always go where I want to go

8E. Do you use a Service Dog? □ No □ Yes – What is it trained to do?

# PART 2: PARABUS SERVICE APPLICANT AGREEMENT & AUTHORIZATION FOR RELEASE OF INFORMATION

By signing below, you authorize the release of verification information and any other information to SPOT Para Bus service or its representatives needed to evaluate your eligibility to receive Para Bus service.

Please be advised that SPOT Para Bus service will use your statements to determine your eligibility for service as provided by law. The statements contained herein are material to service's determination and SPOT Para Bus service may act in reliance thereon.

Providing false information is punishable by fine or imprisonment (Idaho Code, Title 18, Sections 18-5401 and 18-5409).

SPOT Para Bus service may share your eligibility determination with other transportation providers, on request, to facilitate travel in other Bus service districts.

Documents used by SPOT Para Bus service regarding your service eligibility, with the exception of information provided by your medical professional, may be subject to public disclosure in response to a public records request. SPOT Para Bus service will attempt to notify you should there be a public records request for your eligibility documents.

This form must be signed by the Applicant or by the individual who has designated power of attorney, or is a legal guardian for the Applicant. If the Applicant is less than 18 years of age, a parent or legal guardian must sign this form. If the Applicant is over 18 years old and you are signing as a power of attorney or legal guardian, please include a copy of the authorizing document.

"I hereby certify under the penalty of perjury under the laws of the State of Idaho that the information provided on this application is true and correct." Signature:

Date:

Applicant 
Designated Power of Attorney 
Legal Guardian Printed Name: \_\_\_\_\_ Phone: \_\_\_\_\_

# **APPLICANT, PLEASE STOP HERE!**

Applicant's Name:

## PART 3: LICENSED MEDICAL OR MENTAL HEALTH PROFESSIONAL VERIFICATION

For the purpose of this application, licensed medical or mental health professionals are limited to:

## Please check one:

Medical Doctor (MD or DO)
Optometrist or Ophthalmologist

Psychologist (Ph.D.) Physician Assistant or ARNP □ Licensed Mental Health Professional

Physical or Occupational Therapist

□ MDS Nurse (from Skilled Nursing Facilities Only)

**INSTRUCTIONS:** If the Applicant is your current patient or client, please answer the following questions. All health care information will be kept confidential.

Please note that Para Bus service is a costly service and all of our SPOT buses are free and equipped with wheel chair lifts. Please call (208) 263-3774 if you have any questions. Please write legibly and fill the form out completely so a determination can be made based on this information. Any incomplete information will be returned to you for completion.

Eligibility is determined by three factors:

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2. Individual's ability to board/exit the bus all fixed route buses are lift equipped.

3. Individual's cognitive ability to navigate the regular bus system.

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≻ Age

- Distance to bus stop
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- > Vulnerability
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 Does your client have a physical or mental impairment that substantially limits one or more of the major life activities?
 □ No □ Yes – Which one? In what ways? 2. In what ways do the client's physical or cognitive diagnoses make travel on a SPOT bus more difficult?

3. In what ways do the client's physical or cognitive diagnoses make travel on a SPOT bus impossible?

DIAGNOSIS/DISABILITY	DEGREE OF IMPAIRMENT	DATE OF ONSET if known

3A. is this client applying for ParksRX? [] Yes or [] No. If yes client will be reevaluated every six (6) months.

4. Is the Applicant's need for Para Bus service temporary? For instance, until healed from hip, back or knee surgery: □ No □ Yes – until

5. Are any of the applicant's conditions episodic or variable in their severity? Some examples would include fatigue from dialysis or relapsing and remitting symptoms as in MS? INo Yes - Provide details below:

6. A majority of our applicants can use the regular bus service for some of their trips, and all buses are lift equipped for ease of entrance, under what circumstances do you believe that your client can use the regular bus?

7. What form(s) of transportation is your client currently using?

8. How does your patient get from the parking lot to your office?

a. What aids do they use, if any?

b. What is the distance your patient can ambulate in regard to your office visit?

c. Does your patient require a PCA for assistance? □ No □ Yes

9. If your client has a motorized wheelchair or scooter, what is your client's weight without the device?

10. If your client has a motorized wheelchair or scooter, what is the combined weight of your client and the mobility aid?

"I HEREBY CERTIFY under penalty of perjury under the laws of the State of Idaho that the information provided on the Professional Verification portion of this application is true and correct." Please write legibly.

Licensed Professional's Signature

Date

Specialty

Printed Name

Medical Organization:

Address:

City/State/Zip:

Phone Fax:

Return Application to: Selkirks-Pend Oreille Transit 31656 Hwy 200 box 8 Ponderay, ID 83852 Phone: (208) 263-3774 Fax: (208) 265-9390

# Paratransit Rider Guidelines

- 1. Ride requests need to be called in with a minimum of **1 day** in advance. We will group riders when possible so that everyone that needs a ride that day can be accommodated. You may have to be picked up 30-45 minutes before your appointment time to accommodate other riders.
- 2. The Driver will only wait five (5) minutes passed the scheduled pick up time.

# 3. Hours of operation for rides:

Our hours of operation are Monday through Friday 8:30 a.m. to 3:00 p.m., other hours may be available upon request.

## **Holidays:**

These are the Major Holidays that we do not operate: New Year's Day, Easter Sunday, Memorial Day, July 4<sup>th</sup>, Labor day, Thanksgiving Day and Christmas Day.

- 4. It is your responsibility to call the office at 208-263-3774 if you need to cancel your ride. If your appointment is taking longer than is scheduled, it is your responsibility to call the office or driver to inform us. If you fail to cancel your ride or fail to show up for your return trip, you will be put on a no-show list. Passengers are allowed three (3) no shows. After the third (3rd) no show you will be taken off the schedule for three (3) months. When the three month suspension is lifted you are allowed only one (1) no show and thereafter you will be permanently taken off the schedule.
- 5. Drivers are not allowed to deviate from their pre-arranged trips. If you need a change made in your ride, please call the office 208-263-3774. Please do not tell the Driver upon pick up.
- 6. We highly encourage passengers to wear their seat belts.
- 7. If the Driver deems it unsafe to transport a passenger for any reason, or if it creates an unsafe environment for the Driver, he/she has the right to refuse transport.