



Code of Conduct (SPOT buses, bus stops and facilities)

1. Comply with all applicable laws and ordinances-- obey the law.
2. Prohibited behavior includes: Disorderly conduct, loud or abusive language, drunkenness, and/or use of illegal drugs.
3. Comply with instructions/directions issued by SPOT Bus staff.
4. Passengers shall only board and get off the bus at designated stops and, upon boarding, will provide a destination to the driver.

No idle riding: Riders must have a destination and get off at that location.
5. Children under 6 must be accompanied by a parent or guardian.
6. Passengers shall stand behind the standee line while the bus is in motion.
7. Passengers shall not distract the driver while the bus is in motion.
8. Passengers shall yield their seat for senior citizens, those in wheelchairs, and those with limited mobility or mobility assistance devices.
9. Passengers shall only bring small items (bags, luggage, backpacks) items on the bus, that can fit in your lap or be safely stowed under your seat.

Depending on space available and at the discretion of the driver, passengers are permitted to bring skis, poles, and snowboards on board the bus.
10. Service animals are welcome and must always be under the control of the individual. Clean up after any animal on SPOT property.

11. Keep our buses and facilities clean - discard litter in designated receptacles.
12. Respect SPOT property and do not interfere with transit operations.
13. Refrain from using tobacco products including e-cigarettes on SPOT property, at bus stops, and within 25 feet of the bus.
14. Passengers shall only consume non-alcoholic beverages from spill-proof, covered containers on SPOT vehicles and shall not eat on SPOT vehicles.
15. Refrain from disruptive behavior including making loud or unreasonable noises. Devices which play music or make sound may only be used with earphones or headphones.
16. Passengers shall always wear appropriate clothing and shoes while on SPOT vehicles or properties and maintain a level of hygiene that is not offensive to the driver and other passengers.
17. The use of bike racks is on a first-come, first-served basis. Riders are responsible for securing their own bikes in the bike racks. Please do not slam the racks when lowering or raising them. Fat tire bikes will not fit on the bike racks.
18. Passengers shall only use SPOT properties and vehicles for personal use and shall not engage in commercial, solicitation, or promotional activities.
19. SPOT reserves the right to refuse service. Passengers shall be courteous to and respectful of other passengers and the driver; behave in a way that does not cause a safety hazard or personal interference to others.
20. SPOT is ADA compliant and provides paratransit services for qualifying people.

Any person who fails to follow this Code of Conduct may be ordered to leave or otherwise be restricted or excluded in the use of SPOT vehicles, facilities, or properties - Notice of Exclusion. The Notice of Exclusion is immediately effective upon delivery and may take the form of verbal or written notice. Failure to immediately comply with such a removal or exclusion order may be grounds for prosecution for criminal trespass and/or unlawful transit conduct.